



ZUUZ – Email AI Agent

ZUUZ is an intelligent email assistant that automatically triages, cleans, and drafts responses to your inbox—while keeping you in full control. It works behind the scenes to reduce email overload and accelerate response times across your team.



How It Works

When you activate the Email AI Agent, ZUUZ begins a structured workflow that transforms how your team handles email. Here's what happens from the moment you click "Email AI Agent" to final send:



Intelligent Inbox Cleanup

ZUUZ automatically identifies and removes noise from your workflow. Marketing emails, spam, newsletters, and non-relevant messages are filtered out before they reach your attention. The AI learns your organization's patterns to distinguish between actionable customer inquiries and messages that can be safely ignored or archived.



Draft Replies with Guardrails

ZUUZ generates draft responses using AI, but with built-in safety controls we call "guardrails." Think of guardrails as protective boundaries that ensure every draft stays on-brand, compliant, and appropriate.

This cleanup happens continuously in the background, ensuring your team only sees emails that require genuine attention. The result is a dramatically reduced inbox volume and faster identification of priority messages that need immediate response.



Human-in-the-Loop Review

ZUUZ intentionally keeps humans in control. Every AI-generated draft goes to a team member for review before sending. This isn't a limitation—it's a design choice that ensures quality, builds trust, and allows for contextual judgment that AI alone cannot provide.

Noise Reduction

Automatically filters marketing, spam, and irrelevant emails so your team focuses only on what matters.

Tone Control

Maintains your company's voice and professional standards in every response.

Compliance Rules

Prevents sharing of sensitive data or making unauthorized commitments.

Content Boundaries

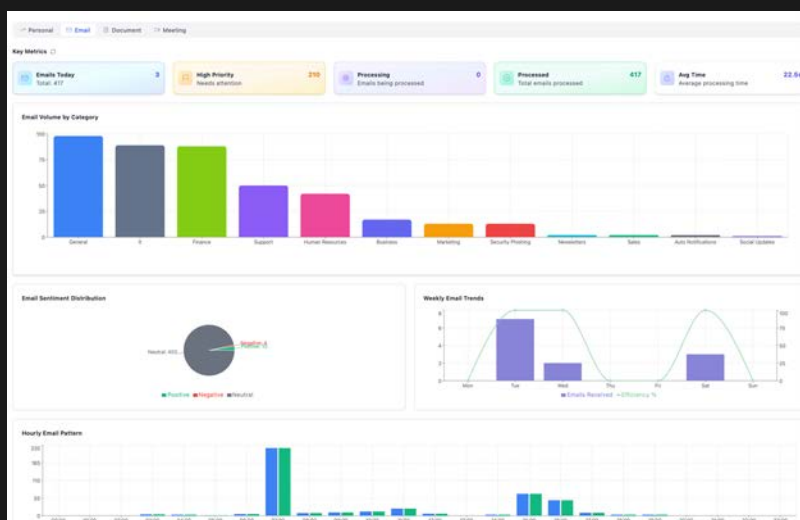
Ensures responses stay within approved topics and escalate complex issues.

These guardrails are customizable to your organization's policies, industry regulations, and communication standards. The AI learns from approved responses to improve draft quality over time while always staying within your defined boundaries.

Users can approve, edit, or reject drafts with a single click. The review interface highlights key details and flags any items that need attention. This approach combines AI efficiency with human expertise, giving you the best of both worlds: speed without sacrificing quality or control.

Dashboards & Analytics

ZUUS provides real-time visibility into email performance and team productivity. Track the metrics that matter most to your operation and identify opportunities for continuous improvement.



12hrs

Time Saved Per Week

Average hours recovered per team member through automation

2.4hrs

Response SLA

Average time from email receipt to customer response

87%

Draft Acceptance Rate

Percentage of AI drafts approved without major edits

Top Use Cases

- **Customer Support Triage**

Automatically categorize and draft responses to common support questions, reducing backlog and improving SLA.

- **Sales Inquiry Management**

Qualify leads, schedule meetings, and provide initial product information without manual intervention.

- **HR & Internal Communications**

Handle routine employee questions about policies, benefits, and procedures with consistent, accurate responses.

- **Operations & Logistics**

Respond to shipping inquiries, order status requests, and vendor communications efficiently.

- **Executive Inbox Management**

Filter noise and surface priority messages while drafting responses to routine requests.

Measurable Outcomes

60% Reduction in Email Processing Time

Teams spend less time on routine email tasks and more time on high-value work that requires human expertise and creativity.

3x Faster Response Times

Customers receive timely responses to inquiries, improving satisfaction scores and reducing escalations from delayed communication.

40% Increase in Team Capacity

Handle more email volume with existing staff, or reallocate resources to strategic initiatives that drive business growth.

Ready to Transform Your Email Workflow?

See ZUUS in action with a personalized demo tailored to your team's specific needs and email volume. Our pilot program includes full setup, training, and 30 days of hands-on experience with dedicated support.

Request a Pilot

Schedule a Demo